



## Product Update

### ***Firmware Version 3.0.2.12 is now available for ARC Plus and ARC Plus SL***

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ARC Plus systems running Version 2 or Version 3 firmware can now be upgraded with new features and capabilities. Changes from firmware version 3.0.2.3 to 3.0.2.12 are highlighted below. Detailed descriptions of these changes can be found in the Release Notes document included in the firmware download package. AutoLoad Plus version 3.1.105 or higher should be used with this version of ARC Plus firmware.

#### ***Changes from firmware version 3.0.2.10 to version 3.0.2.12***

##### **Resolved Issues**

- Macros now execute properly after system initialization.

#### ***Changes from firmware version 3.0.2.6 to version 3.0.2.10***

##### **Resolved Issues**

- Virtual meter channels now properly track changes on referenced Plus Bus meter channels.

#### ***Changes from firmware version 3.0.2.3 to version 3.0.2.6***

##### **Resolved Issues**

- IP addresses of the form [x.x.128.x] are now allowed.

#### ***To install the new firmware:***

- 1) Visit [www.burk.com/downloads](http://www.burk.com/downloads) and select the support page for ARC Plus or ARC Plus SL.
- 2) First download and install AutoLoad Plus version 3.1.105 or higher.
- 3) Then download the zip folder titled ARC Plus 3.0.2.12 or ARC Plus SL 3.0.2.12.
- 4) From this zip folder, extract and save files "Release Notes ARC Plus 3.0.2.12.pdf" and either "ArcPlus\_3\_0\_2\_12.bin" or "ArcPlusSL\_3\_0\_2\_12.bin"
- 5) At the Windows Start Menu, navigate to All Programs > Burk Technology > AutoLoad Plus > ARC Plus Firmware Loader.
- 6) Launch the ARC Plus Firmware Loader and browse to the "ArcPlus\_3\_0\_2\_12.bin" or "ArcPlusSL\_3\_0\_2\_12.bin" file to complete the installation.

For further information or for assistance with this upgrade, please contact Burk Technology Technical Support at 978-486-3711 or by email at [support@burk.com](mailto:support@burk.com).