Firmware Version 5.0.5.1 is now available for ARC Plus Touch and ARC Plus SL.

ARC Plus Touch and ARC Plus SL systems running Version 5 firmware can now be upgraded with firmware version 5.0.5.1. Changes from firmware version 5.0.3.5 to 5.0.5.1 are highlighted below. Detailed descriptions of these changes can be found in the Release Notes document included in the firmware download package. This version of ARC Plus firmware requires use of AutoLoad Plus version 3.1.91 or higher.

New Features and Enhancements

- Extended length text labels can now be assigned to meter and command channels.
- Network Settings now accommodate longer TCP acknowledgement delays.
- The alarm for an IP network outage between the ARC Plus and a connected Plus-X device now more clearly identifies the link failure.

Resolved Issues

- The SNMP interface is now enhanced to enable communication with a broader range of devices.
- The SNMP Plus authorization code is now maintained in the ARC Plus when a new configuration is uploaded to the unit.
- Command label character count now excludes trailing blank characters.
- IP addresses of the form [x.x.128.x] are now allowed.
- The AutoLoad Plus installer now executes correctly on Windows 10 computers.
- Long SNMP OIDs are now supported.
- RF Scout Plus now appears as a selection when adding Plus-X devices.
- Plus-X RP-8 Adapter now appears as a selection when adding Plus-X devices.

To install the new firmware, follow these steps:

1) Visit www.burk.com/downloads and select the support page for ARC Plus Touch or ARC Plus SL.
2) Download and install AutoLoad Plus version 3.1.91 or higher.
3) Download the ARC Plus zip folder titled ARC Plus 5.0.5.1.
4) From this zip folder, extract and save files "Release Notes ARC Plus 5.0.5.1.pdf" and "ArcPlus_5_0_5_1.bin".
5) At the Windows Start Menu, navigate to All Programs > Burk Technology > AutoLoad Plus > ARC Plus Firmware Loader.
6) Launch the ARC Plus Firmware Loader and browse to the "ArcPlus_5_0_5_1.bin" file to complete the installation.
7) If you are using AutoPilot software in conjunction with this ARC Plus, download and install AutoPilot 2.10.55 or higher from the AutoPilot support page at www.burk.com/downloads

8) To download the ARC Plus Touch Version 5 User Guide, visit www.burk.com/downloads, select the support page for ARC Plus Touch, and click on ARC Plus Touch Version 5 User Guide.

For further information or for assistance with this upgrade, please contact Burk technical support at 978-486-3711 or by email at support@burk.com.