



Product Update

Firmware Version 4.0.3.0 is now available for ARC Plus Touch

ARC Plus Touch systems running Version 4 firmware can now be upgraded with new features and capabilities. Changes from firmware version 4.0.2.0 to 4.0.3.0 are highlighted below. Detailed descriptions of these changes can be found in the Release Notes document included in the firmware download package.

Resolved Issues

- ARC Plus systems now operate properly with up to sixteen connected Plus-X IIU units.
- Virtual channels which reference status inputs on PLUSBUS IIU units now update properly.

To install the new firmware

- 1) Visit www.burk.com/downloads and select the support page for ARC Plus Touch.
- 2) First download and install AutoLoad Plus version 3.1.109 or higher.
- 3) Then download the ARC Plus Touch zip folder titled ARC Plus 4.0.3.0.
- 4) From this zip folder, extract and save files "Release Notes ARC Plus Touch 4.0.3.0.pdf" and "ArcPlus_4_0_3_0.bin".
- 5) At the Windows Start Menu, navigate to All Programs > Burk Technology > AutoLoad Plus > ARC Plus Firmware Loader.
- 6) Launch the ARC Plus Firmware Loader and browse to the "ArcPlus_4_0_3_0.bin" file to complete the installation.

For further information or for assistance with this upgrade, please contact Burk Technology Technical Support at 978-486-3711 or by email at support@burk.com.