



Product Update

Firmware Version 4.0.3.3 is now available for ARC Plus Touch

ARC Plus Touch systems running Version 4 firmware can now be upgraded with new features and capabilities. Changes from firmware version 4.0.3.0 to 4.0.3.3 are highlighted below. Detailed descriptions of these changes can be found in the Release Notes document included in the firmware download package.

Resolved Issues

- Plus-X device handshake has been enhanced.
- Version 5 ARC Plus macros that control status channels on a version 4 ARC Plus now execute properly.

To install the new firmware

- 1) Visit www.burk.com/downloads and select the support page for ARC Plus Touch.
- 2) Download and install Burk Firmware Loader 1.0.9 or higher.
- 3) Download Manual – Burk Firmware Loader and follow the instructions for updating the ARC Plus firmware.

For further information or for assistance with this upgrade, please contact Burk Technology Technical Support at 978-486-3711 or by email at support@burk.com.