



Product Update

Firmware version 5.0.16.8 is now available for ARC Plus Touch and ARC Plus SL

ARC Plus Touch and ARC Plus SL systems running version 5 firmware can now be upgraded with firmware version 5.0.16.8. Changes from firmware version 5.0.15.1 to 5.0.16.8 are highlighted below. Detailed descriptions of these changes can be found in the Release Notes document included in the firmware download package. This version of ARC Plus firmware requires use of AutoLoad Plus version 3.1.126 or higher and AutoPilot® version 4.1.42 or higher.

New Features and Enhancements

- An error is now logged when the ARC Plus is unable to sync with a designated time server.
- The Captures feature now displays timestamps with 10 millisecond resolution.
- The SNMP Plus manager in the V5 ARC Plus now supports SNMP V2c.
- The V5 ARC Plus can now act as an SNMP agent.
- A new SNMP OID has been added providing the date and time of the most recent configuration change.
- Internal communications with the display and RSI modules have been enhanced.
- SNMP communications have been enhanced to include automatic network verification.

Resolved Issues

- Email templates are now properly read by AutoLoad Plus.
- The Captures feature now downloads properly using a modem connection.
- The Captures feature now saves the proper meter alarm limits.
- The SNMP meter alarm threshold OID description has been updated.
- The SNMP status alarm threshold OID description has been updated.

To install the new firmware, follow these steps:

- 1) Visit www.burk.com/downloads and select the support page for ARC Plus Touch or ARC Plus SL.
- 2) Download and install Burk Firmware Loader 1.0.9 or higher.
- 3) Download Manual – Burk Firmware Loader and follow the instructions for updating the ARC Plus firmware.

For further information or for assistance with this upgrade, please contact Burk technical support at 978-486-3711 or by email at support@burk.com.