



Product Update

Firmware version 5.0.20.1 is now available for ARC Plus Touch and ARC Plus SL

ARC Plus Touch and ARC Plus SL systems running version 5 firmware can now be upgraded with firmware version 5.0.20.1. Changes from firmware version 5.0.19.5 to 5.0.20.1 are highlighted below. Detailed descriptions of these changes can be found in the Release Notes document included in the firmware download package. This version of ARC Plus firmware requires use of AutoLoad Plus version 3.1.137 or higher and AutoPilot® version 4.2.4.6 or higher.

New Features and Enhancements

- Selective monthly Jet Flowchart and Macro scheduling.
- Enhanced calendar scheduling options for Macros.
- Macro command added to enable or disable alarm monitoring.

Resolved Issues

- Extended DTMF tone length on RSI module.

To install the new firmware, follow these steps:

- 1) Visit www.burk.com/downloads and select the support page for ARC Plus Touch or ARC Plus SL.
- 2) Download and install Burk Firmware Loader 1.0.10 or higher.
- 3) Download Manual – Burk Firmware Loader and follow the instructions for updating the ARC Plus firmware.

For further information or for assistance with this upgrade, please contact Burk technical support at 978-486-3711 or by email at support@burk.com.