



## Product Update

### ***Firmware version 1.0.13 is now available for PlusConnect™ Nautel NV***

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PlusConnect Nautel NV units can now be upgraded with firmware version 1.0.13. Changes from firmware version 1.0.8 to 1.0.13 are highlighted below. Detailed descriptions of these changes can be found in the Release Notes document included in the firmware download package.

#### Changes from firmware version 1.0.11 to version 1.0.13

##### New Features and Enhancements

- PlusConnect device handshake has been enhanced.
- Firmware update support added for legacy PlusConnect™ hardware.

#### Changes from firmware version 1.0.8 to version 1.0.11

##### New Features and Enhancements

- Loss of communication with the transmitter now results in an ARC Plus system alarm.

##### Resolved Issues

- The PlusConnect Nautel NV now rejects communications from unauthorized SNMP devices or managers.
- The PlusConnect Nautel NV now automatically re-initializes after loss of communication with the ARC Plus.
- The correct Exciter PA Temperature scale factor is now automatically applied
- New MAC address range is now supported.

To install the new firmware, follow these steps:

- 1) Visit [www.burk.com/downloads](http://www.burk.com/downloads) and select the support page for PlusConnect.
- 2) Download the firmware package for your PlusConnect™.
- 3) Download user instructions for your PlusConnect™ – Follow the instructions for updating firmware defined in the manual.

For further information or for assistance with this upgrade, please contact Burk technical support at 978-486-3711 or by email at [support@burk.com](mailto:support@burk.com).