



## Product Update

### ***Firmware version 1.0.3 is now available for PlusConnect™ Nautel V***

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PlusConnect Nautel V units can now be upgraded with firmware version 1.0.3. Changes from firmware version 1.0.1 to 1.0.3 are highlighted below. Detailed descriptions of these changes can be found in the Release Notes document included in the firmware download package.

**Caution:** Do not install firmware version 1.0.3 if the serial number on your PlusConnect unit is lower than BN100101. Please contact Burk Technology technical support at 978-486-3711 for special instructions.

#### Changes from firmware version 1.0.2 to version 1.0.3

##### New Features and Enhancements

- PlusConnect device handshake has been enhanced

#### Changes from firmware version 1.0.1 to version 1.0.2

##### Resolved Issues

- The PlusConnect Nautel VS now automatically re-initializes after loss of communication with the ARC Plus.
- New MAC address range is now supported.

To install the new firmware, follow these steps:

- 1) Visit [www.burk.com/downloads](http://www.burk.com/downloads) and select the support page for PlusConnect.
- 2) Download the firmware package for your PlusConnect™.
- 3) Download user instructions for your PlusConnect™ – Follow the instructions for updating firmware defined in the manual.

For further information or for assistance with this upgrade, please contact Burk technical support at 978-486-3711 or by email at [support@burk.com](mailto:support@burk.com).